



Minnow IT LTD. Bristol & Bath Science Park, Dirac Crescent, Emersons Green, Bristol. BS16 7FR

Website Trial Form Terms and Conditions of use

What and why we collect information using the trial form.

Our website has a trial form which starts the process to enable you to test our product (Foldr) in your environment for a set period of time. The information requested is as follows:

Field	Required?	Reason for asking
Organisation name	Yes	We need to know where the trial is being used and this is also used in the licence generation and presented at the login screen once the product is installed. This helps us ensure we know if the request is coming from a new or existing customer.
Contact name	Yes	This is used for support; keeping you informed with important release updates, bug fixes and support queries.
Email address	Yes	
Telephone number	Yes	
Country	Yes	For support and sales assistance we need to know where you are located in the world. We work with external companies to provide the best experience possible.
Post code	Yes	
Sector	Yes	Helps us define and provide which pricing is most appropriate to your organisation.
Number of users	Yes	Our pricing is dependent upon knowing the correct number of users and is used to generate the licence.
Who told you about Foldr?	No	It's nice to know who's talking about us and the product.

What we do with this information.

All the information entered into the trial form is used to make a 'customer record' which is stored internally for our support and sales uses. From time to time and with your consent, we may share some of this information with other businesses to provide you with pricing, training and support or to invite you to attend conferences featuring Foldr. Any information used in this way is purely for the sales and support of our product. This data not used for marketing activities but is used by us or the applicable distributor / reseller to remind you of renewal dates and product updates where necessary. We are committed to placing our customers at the heart of our business and as such, it is always your choice whether you engage with our company or another reseller for sales services.

If you no longer wish to be contacted regarding the product including updates and renewals, you can request to be forgotten by emailing info@foldr.io or by calling our office on 0117-2441895 stating you wish us to cease further contact and remove your details from our systems.

You may also email info@foldr.io to request a copy of all the information we hold about you.